

● PRINTER RUSH ●

(PTO ASSISTANCE)

Application : <u>09/852881</u>	Examiner : <u>Garg</u>	GAU : <u>3625</u>
From: <u>PAP</u>	Location: <u>(DC) FMF FDC</u>	Date: <u>5/27/05</u>
Tracking #: <u>06096214</u>		Week Date: <u>4/18/05</u>

DOC CODE	DOC DATE	MISCELLANEOUS
<input type="checkbox"/> 1449	_____	<input type="checkbox"/> Continuing Data
<input type="checkbox"/> IDS	_____	<input type="checkbox"/> Foreign Priority
<input type="checkbox"/> CLM	_____	<input type="checkbox"/> Document Legibility
<input type="checkbox"/> IIFW	_____	<input type="checkbox"/> Fees
<input type="checkbox"/> SRFW	_____	<input type="checkbox"/> Other
<input type="checkbox"/> DRW	_____	
<input checked="" type="checkbox"/> OATH	<u>5/10/2001</u>	
<input type="checkbox"/> 312	_____	
<input type="checkbox"/> SPEC	_____	

[RUSH] MESSAGE: The declaration identifies the third inventor, V. Thyagarajan by family name only. At least one full given name without abbreviation (i.e., initials) must be provided per 37 C.F.R. 1.63 (a)(2).

Thank you

[XRUSH] RESPONSE: for printing purposes the inventor's first name is Venkatesan

David Black 612-373-6411 INITIALS: DS

NOTE: This form will be included as part of the official USPTO record, with the Response document coded as XRUSH.

REV 10/04

H 00 - 016 00 (256.095451)

6/3 4/10



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Bib Data Sheet

CONFIRMATION NO. 5167

SERIAL NUMBER 09/852,881	FILING OR 371(c) DATE 05/10/2001 RULE	CLASS 705	GROUP ART UNIT 3625	ATTORNEY DOCKET NO. H00-01600 (256.095US1)
APPLICANTS Sindhu Joseph, Kerala State, INDIA; Ravindra K. Shetty, Bangalore, INDIA; Venkatesan Thyagarajan, Bangalore, INDIA;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 07/06/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged		STATE OR COUNTRY INDIA	SHEETS DRAWING 2	TOTAL CLAIMS 36
		INDEPENDENT CLAIMS 2		
ADDRESS 000128				
TITLE AUTOMATED CUSTOMER SUPPORT SYSTEM				
FILING FEE RECEIVED 1316	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	